

ESSENTIAL ADDITIONAL SERVICES (AT ADDITIONAL COST)

To ensure our core package prices remain competitive and accessible, the following critical services are offered separately and charged when utilized.

1. Service Description: professional coordination with the client's pharmacy and physician, prescription collection, and safe, timely delivery of necessary medication to the client's residence. This minimizes risk and disruption.
 - Cost Structure: E 250 per refill cycle (Service Fee) + Actual Cost of Medication
2. Emergency Medical Services (Ambulance Services)
 - Service Description: In a Medical Emergency, EmerGcare 0966 staff (Paramedics) will immediately stabilize the client and activate the appropriate Ambulance. Coordination for such services will be done through our Emergency Call Centre 0966.
 - Cost Structure: No EmerGcare coordination fee. The client/ responsible party will be billed separately and directly for the Ambulance services for their transport and medical care fees.
3. Advanced Nursing Procedure, Physiotherapy and Doctors Visits
 - Service Descriptions: Services requiring a registered Nurse (RN) beyond standard package inclusions (e.g., complex wound vac changes, specific injections, IV-line maintenance).
 - Cost Structure: Quoted per procedure ranging from E 350 – E 900, depending on complexity).



CONTACT EMERG CARE 0966

We are ready to partner with you to provide compassionate and expert care.

Book your assessment:

☎ (+268) 78080966 Or (+268) 79080966 📱 (+268) 78080966

✉ homecare@emergcare.co.sz 🌐 emergcare.co.sz

EMERGENCY CONTACT CENTRE: **TOLL FREE 0966**



EMERG CARE 0966: HOME BASED CARE PACKAGES FOR ELDERLY AND PENSIONERS

Caring for the Elderly and Pensioners with
Dignity and Expertise

EMERG CARE 0966 is committed to providing high quality, flexible, and comprehensive home care that allows our elderly clients and pensioners to info@emergcare.co.sz maintain their independence and comfort in their familiar surroundings. Our packages are designed in transparent tiers to suit varying needs and budget.

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TIERED MONTHLY HOME CARE PACKAGES (MONTHLY PAYMENT CYCLE)

Our primary plans offer the best value for continuous, scheduled support. All monthly packages begin with a mandatory, comprehensive intake assessment **(one-time fee of E 350)**



PACKAGE NAME	WEEKLY FREQUENCY	MONTHLY FEE	SERVICE BENEFITS INCLUDED
1. THE CONNECT (ENTRY LEVEL)	1 SCHEDULED VISIT/WEEK (4 VISITS PER MONTH)	E 1,920	Personal; Companionship, basic check in. Medical; Weekly vitals check (BP, Temp, Pulse) basic medication adherence review. Wellness; Quarterly Health report sent to family.
2. THE GUARDIAN (MID -LEVEL)	3 SCHEDULED VISITS/WEEK (12 VISITS PER MONTH)	E 5,400	Personal; Dressing assistance, mobility support (Transfers). Medical; 3. WEEKLY DETAILED VITALS CHECK, URGENT MEDICAL APPOINTMENT SCHEDULING. Wellness; Monthly detailed progress report.
4. THE PREMIUM (HIGH-LEVEL)	7 SCHEDULED VISITS/WEEK (DAILY CARE)	E 13,500	Personal; Comprehensive ADL support, complex transfers, feeding assistance. Medical; Daily Vitals monitoring, simple wound care, Catheter/Stoma Care, Coordinated Communication with all health care providers. Wellness; Full weekly progress reports and immediate alerts for significant changes

WEEKLY PACKAGES OPTIONS (FLEXIBILITY & RESPITE)

These options are ideal for temporal needs, initial trials, or for those requiring very limited interventions.

PACKAGE NAME	SERVICE LEVEL	FREQUENCY	FEE (PER WEEK)	SERVICE BENEFITS INCLUDED
A. Monthly Check-in	Basic Monitoring	1 Visit/ Month	E 500	A simple, once – off, one – hour visit focused on vitals and a safety inspection of the home environment.
B. Weekly Support	Targeted Assistance	2 Visits/Week	E 1,000	Medical: Vitals Check and general health status review during both visits.



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